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pages	pages	pages	pages	pages					

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Apr 05, 2001		May 25, 2002	*	Feb 13, 2003		Apr 04, 2004	*	Jan 07, 20
Apr 19, 2001	*	May 26, 2002		Feb 16, 2003		May 13, 2004	*	Jan 09, 20
Jul 22, 2001	*	May 28, 2002	*	Mar 23, 2003	*	May 21, 2004	*	Jan 11, 20
Sep 24, 2001	*	Jun 01, 2002		Mar 27, 2003	*	Jun 08, 2004		Jan 12, 20
Nov 27, 2001	*	Aug 02, 2002		Apr 23, 2003	*	Jun 09, 2004	*	Jan 13, 20
		Sep 21, 2002	*	Apr 26, 2003		Jun 11, 2004		Jan 19, 20
		Sep 26, 2002	*	May 24, 2003	*	Jun 12, 2004	*	Jan 20, 20
		Sep 27, 2002		Jun 02, 2003	*	Jun 14, 2004		Jan 21, 20
		Oct 02, 2002	*	Jun 22, 2003	*	Jun 15, 2004		Jan 22, 20
		Nov 23, 2002	*	Jul 25, 2003	*	Jun 16, 2004		Jan 23, 20
		Nov 25, 2002		Aug 06, 2003	*	Jun 19, 2004		Jan 25, 20
		Nov 27, 2002		Aug 07, 2003	*	Jun 21, 2004		Jan 26, 20
				Sep 22, 2003	*	Jun 22, 2004	*	Jan 30, 20
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				Oct 05, 2003	*	Jun 23, 2004		Feb 04, 20
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				Oct 23, 2003	*	Jun 26, 2004		Feb 05, 20
				Nov 18, 2003		Jun 27, 2004		Feb 06, 20
				Nov 26, 2003	*	Jun 30, 2004	*	Feb 07, 20
				Nov 27, 2003	*	Jul 01, 2004		Feb 07, 20
				Dec 18, 2003		Jul 02, 2004		Feb 09, 20
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				Dec 25, 2003	*	Jul 04, 2004		Feb 12, 20
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						Jul 08, 2004		Feb 15, 20
						Jul 10, 2004	*	Feb 16, 20
						Jul 11, 2004		Feb 17, 20
						Jul 12, 2004		Feb 18, 20
						Jul 15, 2004		Feb 19, 20
						Jul 16, 2004		Feb 20, 20
						Jul 17, 2004		Feb 22, 20
						Jul 17, 2004	*	Feb 22, 20
						Jul 22, 2004	*	Feb 23, 20
						Jul 25, 2004		Feb 24, 20
						Jul 28, 2004	*	Feb 25, 20
						Jul 30, 2004	*	Feb 26, 20
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		Feb 04, 1999	*	Mar 01, 2000	Jan 08, 2001	Mar 24, 2002	*
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		Feb 18, 1999	*	Mar 02, 2000	*	Jan 18, 2001	*
		Apr 22, 1999	*	Mar 02, 2000	*	Jan 18, 2001	*
		Apr 28, 1999	*	Mar 04, 2000	Jan 19, 2001	Jun 04, 2002	Mar 30, 2003
		Oct 13, 1999	*	May 10, 2000	*	Feb 02, 2001	*
		Nov 10, 1999	*	May 11, 2000	Feb 24, 2001	*	Jul 23, 2002
				May 20, 2000	Feb 26, 2001	Aug 02, 2002	May 23, 2003
				Jun 11, 2000	*	Mar 01, 2001	*
				Jun 19, 2000	Mar 02, 2001	Aug 23, 2002	Jun 11, 2003
				Jun 21, 2000	*	Mar 09, 2001	Sep 14, 2002
				Jun 22, 2000	Apr 05, 2001	*	Jun 20, 2003
				Jul 06, 2000	*	May 17, 2001	Sep 21, 2002
				Jul 07, 2000	May 24, 2001	Sep 26, 2002	Jun 21, 2003
				Aug 15, 2000	May 25, 2001	Nov 04, 2002	Jul 17, 2003
				Oct 06, 2000	*	May 27, 2001	Nov 23, 2002
				Oct 08, 2000	May 30, 2001	*	Oct 10, 2003
				Oct 18, 2000	*	Jun 02, 2001	Oct 27, 2002
				Oct 18, 2000	*	Jun 02, 2001	Oct 12, 2003
				Oct 19, 2000	Jun 03, 2001	*	Nov 19, 2003
				Dec 02, 2000	*	Jun 04, 2001	Nov 21, 2003
				Dec 03, 2000	Jun 07, 2001	*	Dec 04, 2003
				Dec 04, 2000	Jun 08, 2001	*	Dec 08, 2003
				Dec 05, 2000	Jun 11, 2001	*	Dec 29, 2003
				Dec 06, 2000	Jun 16, 2001	*	
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				Dec 08, 2000	Jun 22, 2001	*	
				Dec 09, 2000	Jun 27, 2001	*	
				Dec 11, 2000	*	Jul 02, 2001	
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		Mar 05, 2001	*	Aug 02, 2002	*	Mar 28, 2003	*	May 11, 2004	F
		Mar 31, 2001	*	Sep 22, 2002	*	Mar 31, 2003	*	May 20, 2004	F
		Apr 02, 2001		Sep 26, 2002		Apr 07, 2003		May 25, 2004	F
		Apr 05, 2001	*	Sep 27, 2002		Apr 23, 2003		Jun 05, 2004	F
		Apr 22, 2001	*	Oct 02, 2002		May 29, 2003	*	Jun 10, 2004	F
		May 15, 2001	*	Nov 21, 2002	*	Jun 10, 2003	*	Jun 11, 2004	N
		Sep 24, 2001	*	Nov 23, 2002		Jun 19, 2003	*	Jun 14, 2004	N
				Nov 24, 2002		Jun 23, 2003		Jun 15, 2004	N
					Dec 01, 2002	Jul 21, 2003	*	Jun 16, 2004	N
						Aug 02, 2003		Jun 18, 2004	N
						Aug 04, 2003		Jun 25, 2004	*
						Aug 07, 2003		Jun 26, 2004	A
						Sep 19, 2003	*	Jun 27, 2004	A
						Oct 13, 2003		Jun 28, 2004	N
						Oct 15, 2003		Jun 29, 2004	N
						Oct 17, 2003	*	Jul 03, 2004	*
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						Nov 20, 2003		Jul 10, 2004	N
						Dec 14, 2003	*	Jul 11, 2004	N
						Dec 24, 2003		Jul 14, 2004	J
								Jul 15, 2004	J
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								Jul 25, 2004	J
								Jul 26, 2004	J
								Aug 06, 2004	J
								Aug 16, 2004	J
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5:30 End of Sessions	5:30 End of Sessions	
6:00-7:00: Opening Reception	6:00-7:30: Plenary Session	

Oral Presentations

CBR

- Paul Raduma: Modeling CBR representation for architectural design re-use.

(L)
- Daniel E. O'Leary: Developing a Theory-Based Ontology for Best Practices Knowledge Bases. (L)


Knowledge Discovery // Visualization

- Alan Porter, Nils C. Newman, Robert J. Watts, Donghua Zhu and Cherie Courseault: Matching Information Products to Technology Management Processes. (S)

- Jeffrey D. Kenyon and Peter L. Briggs: Network Map: Applying Knowledge to the Strategic Selling Process. (L)


Methodologies

- Mark E. Nissen, Magdi Kamel and Kishore Sengupta: Integrating Knowledge Management, Processes and Systems. (S)

- Ulrich Remus, Franz Lehner: The Role of Process Modeling in Designing Process-Oriented Knowledge Management Systems. (S)

- Sascha Uelpenich, Freimut Bodendorf: Management of Explicit and Implicit Knowledge in Consulting Companies. (S)


Ontologies & Processes I

- Hans-Peter Schnurr and Steffen Staab: A Proactive Inferencing Agent for

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- 2 [!\[\]\(e615ca91639aee4263e67e1cc9ac86eb_img.jpg\) Mark S. Ackerman, Augmenting the organizational memory: a field study of answer garden, Proceedings of the 1994 ACM conference on Computer supported cooperative work, p.243-252, October 22-26, 1994, Chapel Hill, North Carolina, United States \[doi>10.1145/192844.193019\]](#)
- 3 [!\[\]\(ff4f02ee9868b6fc73231e11f2af1336_img.jpg\) Mark S. Ackerman , David W. McDonald, Answer Garden 2: merging organizational memory with collaborative help, Proceedings of the 1996 ACM conference on Computer supported cooperative work, p.97-105, November 16-20, 1996, Boston, Massachusetts, United States \[doi>10.1145/240080.240203\]](#)
- 4 [Alien, T. J. Managing the Flow of Technology. MIT Press, Cambridge, 1977.](#)
- 5 [Aaron V. Cicourel, The integration of distributed knowledge in collaborative medical diagnosis, Intellectual teamwork: social and technological foundations of cooperative work, Lawrence Erlbaum Associates, Inc., Mahwah, NJ, 1990](#)

Schedule

"Bringing Knowledge to Business Processes"

Workshop in the AAAI Spring Symposium Series 2000

Contents

- Schedule
- Presenting Authors and Titles
 - Oral Presentations
 - Poster Presentations

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Relevant*

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Chair: Staab 9:00 Opening, Introduction of Participants 9:30 Tom Gruber - Keynote Talk	Chair: Morgenstern 9:00 Kenyon & Briggs 9:35 Bonifacio et al. 10:10 Pinto	Chair: Macintosh 9:00 Chandra & Smirnov 9:35 Kim 10:10 Narendra
10:30 Coffee Break	10:30 Coffee Break	10:30 Coffee Break
Chair: Reimer 11:00 Raduma 11:35 O'Leary 12:10 Porter et al.	11:00 Poster Session	Chair: O'Leary 11:00 Masuda et al. 11:20 Marinescu & Palacz 11:55 Closing discussion
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Keynote Talk

Tom Gruber: Creating an Organizational Memory from Knowledge Work

ABSTRACT: For many organizations, there is nothing more valuable or irreplaceable than the collective knowledge of employees. Knowledge Management technology helps to capture, share, disseminate and apply this knowledge to practice. One approach to KM is to create an *organizational memory* that captures the products of knowledge work in a community. In a sense, the organizational memory is a "knowledge base" that lets people learn from and build on the work of their colleagues. An implementation of this idea, the Intraspect Knowledge Server, has been successfully deployed and used by thousands of knowledge workers. The key to its success has been that the memory is created as a natural byproduct of a community of people collaborating on-line, rather than as a centrally controlled activity of collecting and representing knowledge for consumption by a targeted audience. For this seminar, we will discuss how this approach to "building a knowledge base" forces a new look at traditional questions of knowledge and representation: What are the requirements on knowledge representation when the creators and consumers are people? What assumptions can be made about shared ontology? What inferences and other cognitive functions can be supported by computation in an organizational memory? What happens to the problems of "knowledge engineering" and "the knowledge acquisition bottleneck"?

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Desk Support. (L)

- Andreas Abecker, Ansgar Bernardi, Heiko Maus und Claudia Wenzel: Information support for knowledge-intensive business processes - combining workflows with document analysis and information retrieval. (L) 
- Ulrich Reimer, Andreas Margelisch and Martin Staudt: A Knowledge-Based Approach to Support Business Processes. (L) 

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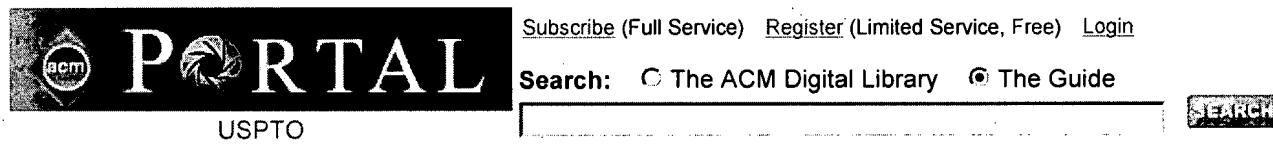
- Matteo Bonifacio, Paolo Bouquet and Alberto Manzardo: A Distributed Intelligence Paradigm for Knowledge Management. (L) 
- Helena Sofia Pinto: Reusing Ontologies. (S) 

Ontologies & Processes II

- Alexander V. Smirnov, Charu Chandra, : Ontology-Based Knowledge Management for Co-operative Supply Chain Configuration. (L) 
- Henry Kim: Developing Ontologies to Enable Knowledge Management: Integrating Business Process and Data Driven Approaches. (L) 

Flexible/Distributed Workflow

- Keith Whittingham, Markus Stolze and Heiko Ludwig: The OpenWater Project - A substrate for process knowledge management tools. (S) 
- N.C. Narendra: Goal-based and Risk-based Creation of Adaptive Workflow Processes. (S) 
- Yoshihiro Masuda, Toshiya Yamada, Yuichi Ueno and Katsunori Horii: Towards the Cross-organizational Work Process Coordination and Enactment. (S) 
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Authors Paul Resnick AT&T, Labs-Research, Murray Hill, N.J.

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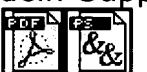
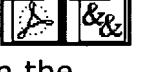
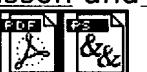
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Poster presentations

- Sidney C. Bailin: Formal Alternatives Management: Problem Solving through Corporate Memory.  
- Mac Clark, Jagannath Chiravuri and William Doyle: Process and Knowledge Description Methods.  
- Irma Becerra-Fernandez: The Role of Artificial Intelligence Technologies in the Implementation of People-Finder Knowledge Management Systems.  
- Joaquim B. L. Filipe, Kecheng Liu and Bernadette Sharp: Organisation Simulation Based on Normative Knowledge and Role Modelling.  
- Juliane Dehnert, Joern Freiheit, and Armin Zimmermann: Workflow Modeling and Performance Evaluation with Colored Stochastic Petri Nets.  
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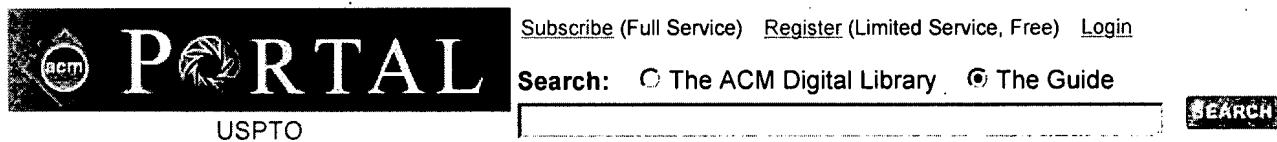
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Author [Irma Becerra-Fernandez](#) Florida International University, Miami, FL

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↑ ABSTRACT

This article presents the role of ontologies and Web mining techniques in the construction and maintenance of experts' profiles. This article also discusses the development of contemporary expertise-locator knowledge management systems and, specifically, the implementation details of two such systems: the Searchable Answer Generating Engine (SAGE), and Expert Seeker. SAGE is a Web-based expertise locator system, which searches for researchers in universities in Florida based on specified criteria, including expertise in a specific domain. Expert Seeker's purpose is to search for experts in one of the best-known knowledge organizations, the National Aeronautics and Space Administration. Implementation details, results to date, and future plans for these systems are also presented.

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